

Delivering Safe, Reliable and Environmentally Responsible Electricity to Ontarians

Local electricity utilities, also known as local electricity distribution companies (LDCs) take power from high-voltage transmission lines, 'step-down' the electricity to a low-voltage level (50 kv and under), and provide it to local customers – homes, businesses, institutions and industry.

Electricity distributors deliver power to 4.7 million customers in communities across Ontario, representing 4.2 million residential customers and .5 million commercial/institutional customers.

Ontario's distribution companies are made up of the men and women who connect new homes and local businesses to electricity supply, maintain their community's network of power lines, and restore power after major storms. They are:

- Committed to building sustainable communities;
- Responsible for connecting, and in some cases, building local renewable generation;
- Helping to 'create a culture of conservation' among Ontarians by delivering effective conservation and demand management programs so their customers have the tools they need to conserve;
- Responsible for implementing smart meters and Time-of-Use pricing so their customers have the ability to better manage their electricity usage and costs; and,
- Employing robust, state-of-the-art technologies that will help transform the electricity system and create Ontario's smart grid.

Ontario's Electricity Distributors are Significant Contributors to the Province's Economy

Ontario's 81 electricity distribution companies have a total asset base of \$14 billion, with annual revenues of \$3 billion.

The province's electricity distributors deliver significant economic benefits* each year by:

- Providing jobs for over 10,000 Ontarians and stimulating the province's economy through a payroll of over \$800 million;
- Providing over \$360 million to their shareholders, primarily Ontario's municipalities;
- Contributing over \$220 million through proxy taxes to the provincial government, against the stranded debt of the former Ontario Hydro;
- Donating over \$5 million to Ontario charities and community groups; and,
- Saving Ontario residents and businesses in electricity costs by delivering conservation programs that accounted for 516 million kWh in energy savings in 2009.

* The industry figures above are for 2009 and are approximate. They have been calculated on the basis of responses to a survey of Ontario's distribution companies conducted by the EDA in early 2010.